

## We PROMISE with THOMAS, you'll get the BEST GIEL in town!



(724) 443-1437 • 5799 Grubbs Road • Gibsonia, PA 15044

NCE

1950

### **OUR MISSION STATEMENT**

Helping our customers improve their daily lives with new home improvement products of their dreams.

Founded in 1950 by Peg and Tom Giel, our company was incorporated in 1974. During the 1980s, founders and son worked to transform the business from a "mom and pop shop" to a corporation that today has 45+ employees, with 35+ full-time trucks to service our customers needs.

### **CODE OF BUSINESS CONDUCT**

The guidelines by which installing/servicing dealer members of the International Door Association are governed in relationship with their customers are:

#### **Customer Satisfaction**

Of utmost importance to dealers is customer satisfaction. Dealers should establish customer satisfaction as a top priority, and deal with all complaints in an honest, fair and timely manner.

#### Truth in Selling

Dealers should avoid misleading selling techniques and practices that encourage customers to purchase unnecessary products or services. The necessity and reasons for the selling of enhanced products should be documented in writing to customers.

#### **Responsible Conduct**

Dealers should avoid practices likely to discredit their companies or the door and access systems industry as a whole, and shall honor their obligations and commitments to customers, employees and suppliers. Dealers should avoid discrediting their competition or customers.

#### Truth in Advertising

Advertising, corporate and product literature, letters, and sales presentations should be strictly truthful, avoiding claims which are misleading or inaccurate.

#### **Product Installation**

Products shall be installed in accordance with the specific installation instructions provided by the manufacturer.

#### Safety Compliance

Dealers shall provide a safe working environment for employees and shall comply with applicable safety regulations. In addition, dealers shall inform customers regarding safety features of products and safety precautions to be taken in the operation and maintenance of a door system.

#### Contracts

All contracts, verbal and written, shall be free of ambiguities or omissions that may obscure or confuse either party's obligations.

#### **Consultation Services**

A door and access systems dealer's professional knowledge is a valuable result of their training and experience, and when called upon for service or for technical advice, it is proper that they be paid for rendering these services. If applicable, such charges should be acknowledged by the dealer prior to providing the service or technical advice.

#### **Bid Procedures**

When the sealed bid process is utilized, the following should apply: Dealers should not seek to obtain price information concerning a competitor's bid or proposal before all bids are submitted.

#### **Proposal Compliance**

Proposals and product installation shall comply with all applicable building codes, ordinances, regulations and laws.

#### Warranties

Dealers shall present all warranties in writing, and shall respond to warranty service on a timely basis.











#### *Not one, not two, but... THREE GENERATIONS* of excellence!

Founded in 1950 by Peg & Tom Giel, our company was incorporated in 1974. During the 1980's, founders & son worked to transform the business from a "mom and pop shop" to a corporation that today has 45+ employees.

Edward B. Giel became President of the company following his father's retirement in 1989. Ed's daughter Candice Giel Brown is currently in the process of purchasing the company and will be the 3rd Generation owner. She will help take the company it into the future. Thomas V. Giel Garage Doors, Inc. furnishes and installs: garage doors, openers, entry & storm doors, aluminum & retractable awnings, louvered pergola systems & retractable screens for residential and commercial customers.

#### "We work with customers to help discover what is important for them when replacing, maintaining, and servicing any of our products."

We are proud to offer honest, quality workmanship, and we back up our work with a "Written Labor Warranty." The company also follows all Regional & National Building Safety Codes. Employees attend monthly safety meetings, on-site education classes, and all crews are trained in First Aid and CPR for eve-





# RESIDENTIAL & COMMERCIAL GARAGE DOORS

At Thomas V. Giel Garage Doors, Inc. we work with you to determine the door style, construction, and size that complements your home, addresses your family's needs and fits your budget. Once you've made your selection we'll make sure it's installed with the utmost attention to detail.

During and after the warranty periods we will be available to provide prompt, professional, and quality service and repairs should the need arise.

Whether you are looking for a standard, custom, semi-custom, wood or a walk-thru garage door, we have the people and the products to help you receive that perfect end result!

Thomas V. Giel Corporation offers the following garage door manufacturers:

- Clopay
- C.H.I.
- Wayne-Dalton
- Cornell Cookson
- Hormann Flexon
- Gaudett Walk-Thru Doors



America's Favorite Doors™







# **GARAGE DOOR** OPENERS & ACCESSORIES



Thomas V. Giel Corporation has always provided professional grade openers from leaders in the industry who continue to produce products incorporating state-of-the-art technology to maximize safety, longevity and versatility.

Although we <u>sell and service</u> most major professional brands, our lead products are supplied by <u>Linear and LiftMaster.</u>

We also offer parts, installation, service and sales for the following:

- Chamberlain
- Cookson
- CornellStanley
- McKeon
- Warren Door
- Allstar (aka Allister)
- Sommer

• Genie

- Sears
  Manar
- Manaras
- Opera

Garage door accessories are beneficial from both a decorative and practical standpoint. At Thomas V. Giel Corporation, we are pleased to offer you all the garage door accessories you need. If you are looking to increase the functionality of your garage, allow us to assist you today!

- Decorative hardware
- Remotes
- Keypads
- Garage door monitors

Lift Master

- Control panels
- Motion detectors
- Laser park assists
- MyQ Technology







# ENTRY, STORM & PATIO DOORS



A beautiful entry and storm door are the key to a grand front entrance and gives your home personality. Thomas V. Giel Corporation offers a wide selection of fiberglass and steel entry door systems from ProVia. These energyefficient entry doors feature the stunning beauty of wood without the maintenance. A wide variety of beautiful hand crafted glass patterns, door styles, hardware and colors are available, all with a lifetime limited warranty for as long as you own your home. But if you prefer natural woods, we have them too. Both exterior and interior options.





# PATIO, DOOR & WINDOW RETRACTABLE SCREENS

A solar shade or screen from Progressive, Sunair or Phantom Screens can significantly reduce indoortemperature by blocking the sun before it enters your home. Retractable screens are there when you need them and are hidden when you don't. No other screens are as stylish, versatile and functional. You can eliminate glare and control the amount of light that enters the home while still keeping a view of the outside. Simply pull, crank, or push a button and the optional motor moves the shade. Solar shades also protect your furniture, curtains and flooring from UV damage. These screens are great for outdoor patios, entry doors, windows and large openings.

There are various models available, hundreds of fabric/mesh options and numerous frame colors to choose from that can help satisfy your needs.

### Call us for your free estimate today!









# RETRACTABLE AWNINGS

Retractable Awnings are the ideal solution for creating a comfortable outdoor environment the whole family can enjoy! Imagine staying cool while being protected from the sun's harmful rays. Retractable awnings provide you with up to 80% SPF protection, while also protecting furniture and carpet from fading.

Sunair or SummerSpace awnings can be mounted on the wall, soffit, or roof for additional headroom. With a simple hand crank or a convenient optional motor, your awning will instantly protect you and your family from the elements.

On cloudy days or when not in use, your awning is completely self-storing. This eliminates the need for seasonal removal and storage.

With multiple models and hundreds of fabric patterns to choose from...You can now enjoy the outdoors without worry!









# FIXED ALUMINUM AWNINGS



### **STYLE AND PROTECTION!**

Aluminum Awnings add that additional living space to your home! No need to schedule seasonal appointments for install or take down. Escape the sun, rain and snow while reducing your energy costs with a patio, porch, deck, window or door covering year round. Various designs and colors are available to choose from to compliment the style of your home. No rust, rot, stretching or tearing with a fixed aluminum awning.



# LOUYERED PERGOLA

Indulge in the height of sophistication, the freedom of outdoor entertaining and relaxing in style on your schedule. A motorized louvered pergola is an innovative patio cover that, with just the touch of the button, transforms your day and view of the world.

Louvered Pergola Roofs are manufactured in the USA with quality aluminum elements, precision engineering, and aesthetic options to fulfill your dreams of the ultimate outdoor space. This patio system is extremely strong and conforms to nearly all wind and snow load requirements. The louvers are versatile to integrate flawlessly into any architectural style, such as gable roofs, bay windows, doors, or angled roofs and walls.







#### CERTIFICATE OF LIABILITY INSURANCE

DATE (MMDD/YYYY)

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						AUTHORIZED REPRESENTATIVE Jandra & Jonaria					
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### **8 Critical Questions to Ask BEFORE You Purchase**

- Does the company offer more than one manufacturer so that <u>your</u> wants and needs are met?
- Have you been advised to visit the company website and the manufacturer websites to review the options, details, construction and photos of the many available products?
- Have you been informed about and understand the difference in R-Values? Sectional vs. Installed R-Value?
- Do the company and employees comply with all State and Federal Guidelines and Certifications? Building Codes, OSHA and EPA?
- Are full-time employees or sub-contractors working in your home? Do they have ongoing training in all aspects of the industry?
- Does the company have <u>trusted employees</u> with years of dedication and service to <u>your</u> safety?
- What type of mounting hardware, seals or hinges are used for a <u>smooth</u>, <u>quiet</u>, and <u>safe</u> operation of your product?
- Have you received a parts and labor <u>guarantee</u> and <u>warranty</u> on the contractor's work that is pre-printed on the <u>estimate</u> and/or <u>work order</u>? For both the <u>Product and the Labor</u>?

### Learn key facts...get the right product and a quality company!

Ask us about our Residential and Commercial Service Maintenance Programs. Call (724) 443-1437 or visit us at <u>www.gielgaragedoors.com</u>



