

24 Hour Commercial Service, Our Specialty

We are available 24 hours, 7 days a week!

*Your emergency is handled personally by our Service Manager,
with a quick response and timely scheduling.*

WHEN SELECTING YOUR DOOR DEALER KEEP IN MIND THESE SEVEN CHECKPOINTS:

- 1. IS THEIR WORK GUARANTEED?** - All manufacturers offer warranties on their products and materials. However, these **"Do Not Cover the Labor"** to replace any defective parts. The manufacturer will **"Void All Warranties"** if their products are Installed Improperly. Ask your contractor for his "Written Labor Warranty." For your protection these should be in print on the company letterhead, literature or estimate sheet, (**not hand written on these items**). This will reveal their true integrity. Thomas V. Giel Corporation is proud to offer honest, quality workmanship and back it up with a "Written Labor Warranty."
- 2. CAN THEY DO THE WORK?** - Established 1950 - Thomas V. Giel Corporation is a MASTER DISTRIBUTOR for all top garage door industry leaders. In addition we supply every established garage door and accessory. We are active members of IDA - International Door Association and NSBA - North Suburban Builders Association. The International Door Association recognized us as the 43rd top door dealer worldwide in 2001/2002. We proudly follow the IDA Code of Business Conduct. A copy is part of our **Door Installer's Credibility Packet**. We are members of the Better Business Bureau of Western Pennsylvania and invite you to call for our history. Membership in these organizations helps us stay in touch with our customer's wants and needs.
- 3. HOW DO YOU KNOW IF THEY'RE ANY GOOD?** - Our employees go through **100 hours of continual training** on products and installation techniques each year. Our training philosophy is: "Use the same care as if you were doing the work for your mother." Feel free to ask for a list of references. We are proud of the quality of our work.
- 4. IS SECURITY A CONCERN?** - FEEL SAFE WITH OUR EMPLOYEES! Thomas V. Giel Corporation conducts background investigations on **every employee** prior to employment, then every two (2) years, we update the background check.
- 5. DO THEY FOLLOW CODES AND REGULATORY COMPLIANCE SUCH AS OSHA?** - We follow Regional and National Safety & Building Codes. All our installation and service crews are trained in **CPR** and **First Aid**. The vehicles are equipped with telephones and comprehensive safety manuals as required by OSHA. Our equipment is tested annually and the employees are required to attend monthly safety training courses.
- 6. ARE THEY INSURED? BY WHOM?** - Our Company is fully insured with both Liability and Workman's Compensation by a nationally recognized insurance company. Certificates of Insurance are in our **Door Installer's Credibility Packet**.
- 7. DO THEY HAVE FINANCIAL INTEGRITY?** - Financial strength is an indicator of past success and acceptance in the market place. It also means that we can stand behind our guarantees! We are willing to share basic financial information upon request.



1-800-641-GIEL (4435)



Quality & Service Since 1950

THOMAS V. GIEL
CORPORATION

www.gielgaragedoors.com

